



Mount Carmel College Uniform Information



Welcome to Mount Carmel College

Hambours Uniform Shop at 2 Wilson Street, Royal Park is the nominated provider of regulation formal and sports uniform items for Mount Carmel College.

In order for us to ensure that your student has all of their requirements for the commencement of the 2018 School Year we will be running an appointment period for all new and current students at Hambours 2 Wilson Street Royal Park.

There are a number of advantages of taking up the offer of an appointment:

- **Personalised fitting service** – your student will receive a one-on-one fitting with one of our uniform specialists
- **Specialist Advice** with regard to conforming to the Mount Carmel College uniform regulations
- **Specialised Fitting** to ensure that your student is fitted in uniforms that allow for growth
- **Guaranteed supply of uniform items** for the commencement of the 2018 School Year*
- **Please note** you do not need to purchase any items at the time of your fitting.

Hambours also offer the opportunity to purchase all of your required uniform items through the Mount Carmel College Online Uniform Shop. The shop is a secure site that is only available to members of the Mount Carmel College Community.

There will be two ways to establish your Online Uniform Shop account. If you make an appointment for a fitting we will organise an account for you should you wish to open one at the time you come in for your appointment. If you do not wish to make an appointment there is a self-registration process available via the Mount Carmel College logo on the Hambours website. Please note that if you are self-registering, approval is not automatic, Hambours are required to confirm your enrolment with the School. You will receive an email confirmation from Hambours when your account has been activated.

There are a number of advantages of using the online service:

- **Ease of shopping at a time that suits you** – access to the Online Uniform Shop 24 hours per day, 7 days per week
- **Flexible Payment Options** – all of the options available In-Store are also available online, including payment by MasterCard and Visa, PayPal, and 6 month Lay-By. Cash payment can be made for in-house orders only.
- **Flexible Delivery Options** – orders can be collected at Hambours, delivered to Student Services at the School on Wednesday morning during term – both free of charge or by courier to a residential or business address for \$10.00.
- **Returns and Exchanges** can be facilitated through the Online Uniform Shop
- **Discounts** – 5% discount for all online orders.
- **Guaranteed supply of uniform items** for the commencement of the 2018 School Year for all orders placed by 8th December 2017*

If your student grows more than what has been anticipated at the time of your order, we will exchange them for you, provided the garments to be returned, comply with our return and exchange conditions. The discount you received at the time of placing the order will be honoured for the exchange.

Hambours and Mount Carmel College strongly encourage you to take advantage of the services provided, in particular the opportunity to make an appointment in order to benefit from the services on offer and have the peace of mind that your students are organised for the commencement of the School Year. Please remember we do not require you to purchase anything at the time of your fitting.

Hambours standard trading hours are Monday to Friday 9.00am – 4.30pm. We extend our trading hours during the appointment period and January Back to School for our customers. These hours will be advertised through the School, on our website and in our calendar.

If you have any queries regarding the Mount Carmel College uniform, fitting periods or the Online Uniform Shop, please do not hesitate to contact us by telephone on 08 8447 2077 or email at customerservice@hambours.com.au.

Kind Regards

Hambours Customer Service Team

*Every effort is made to ensure any out of stock items are available for the commencement of the School Year, however occasionally unforeseen circumstances cause delays in the delivery of uniform items. If this situation arises, Hambours will be in contact with the College and our customers to ensure they are fully aware of the situation.